



abside RegTech
Record





RECORD

What is RECORD?

RECORD provides all the mobile functionality necessary to record and classify the conversations between the customer and the agent's mobile phone, enabling compliance with MiFID II Directive without interfering with agent-client relationships.



START OF THE
PHONE CALL



START RECORDING



END OF THE
PHONE CALL



END RECORDING



REGISTRATION AND
CLASSIFICATION

RECORD

Why RECORD?

- ◆ Simple and User-friendly
- ◆ Non-Intrusive System
- ◆ Configuration from the backoffice
- ◆ Allows three or more calls (multi-conference)
- ◆ Developed for iOS and Android
- ◆ Allows to introduce **audio notes** after the end of the phone-call.
- ◆ Integrates with the entity's IVR
- ◆ Ready for dual SIM devices
- ◆ Exchange information in multiple formats (json, csv, xml).
- ◆ Allows the **categorization of the recorded conversations**, associating them to groups and subgroups of products that have been discussed during these conversations
- ◆ Integrates with the entity's MDM





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